

Cleaning and maintenance instruction HeartFelt® Ceilings

1.1 Introduction

This document covers instructions for cleaning and maintenance of HeartFelt® Ceilings. A HeartFelt® Ceiling is by virtue of the use of high quality materials and extensive testing almost maintenance free. However, environmental influences may make it necessary to establish a cleaning and maintenance routine.

1.2 Application/ intended use

HeartFelt® Ceilings are designed as suspended ceilings for interior applications and can be used in exposure classes A and B according Table 8 of EN 13964:2014. Normal environmental influences are limited to slight variations in temperature and humidity as common in an interior climate. Pollution degree: low (offices, hospitals) to medium (restaurants).

2.0 Cleaning

To maintain technical and visual quality, suspended ceilings do need maintenance and cleaning. We advise to inspect the ceiling on cleaning and maintenance requirements at least once a year. Depending on building type, use and rate of pollution a cleaning regiment needs to be established for every ceiling. When simple, light cleaning is required (dusting) we advise to clean the ceiling with a feather duster. For heavier pollution, vacuum cleaning is an option. When wet cleaning is necessary, cold to lukewarm tap water or a solution with a mild neutral (pH=7) detergent (i.e. household cleaner) may be used. After applying a solution and cleaning, rinse with lukewarm water. One shall be careful to avoid heavy rubbing to prevent fuzzing/ pilling of the surface. Always test the intended cleaning agent on a non-visible part of a panel before commencing cleaning.

2.1 Facility management

The principal shall allow in the design of a building that all ceiling elements can be reached in a safe way, by means of provisions in the building, for cleaning and maintenance. At hand-over of a ceiling Hunter Douglas will provide a copy of this maintenance instruction for the facility manager. This instruction is also available as download from www.hunterdouglasarchitectural.eu.